



A-CDM SYSTEM ACCESS FORM

Please complete this form and return it to the following fax number or email address:

SEA SpA

A-CDM Project Manager

Tel. +39 335 1241390

Fax. +39 02 74864013

<mailto:infoacdm@seamilano.eu>

Date: _____

Applicant:

Company or Organization: _____

Name of Applicant: _____

Role of Applicant: _____

Address: _____

Phone: _____

Fax: _____

Email: _____

Signature: _____

Personal data will be treated only for the activities related to the use of the system, and the *total confidentiality will be guaranteed for the users*



GENERAL TERMS FOR SERVICE PROVIDING OF THE A-CDM PLATFORM

AVAILABILITY AND QUALITY OF SERVICE

SEA SpA assures the highest possible availability of the systems connected to M-AIS/BDV (Milan Airport Information System / Base Dati Voli) and to M-AIS/BDV itself. However, no guarantee can be given that the system will be available at a certain time, for a certain period or without restrictions. In particular SEA SpA does not guarantee any data connections or data content for which it's not responsible

For the basic service level, product support will be provided through Supporto Utenti SEA (Tel 0274863601 MXP 0274853530 LIN) Specific backup and contingency procedures will be defined and published on the airport procedures documentation (AIP, Airport Rules Manual, etc)

LIABILITY/ACCESS AUTHORIZATION/DISSEMINATION OF DATA

The applicant, the "TOBT updaters" and the "alarm acknowledgers", must not:

- use the M-AIS/BDV system on more than one terminal per each access
- distribute any data or screen views and feed data into other systems (i.e. video or remote desktop sessions).

Should this rules be violated, SEA SpA has the right to modify the user access roles with immediate effect.



USER ROLES

There are five user roles; the first grant access only to the public system included in SEA Web page, the others grant access to M-AIS/BDV (Milan Airport Information System / Base Dati Voli system) (contract needed):

- **VIEW ONLY USER:** This user has “read only” permission on M-AIS Easy ACDM View (Milano Airport Information System Easy ACDM View)
- **ALARM ACKNOWLEDGER USER:** This user has “read only” permission on M-AIS/BDV (Milan Airport Information System / Base Dati Voli) flight views and has the responsibility to acknowledge A-CDM alarms.
- **FLIGHT DETAIL USER:** This user has “read only” permission on M-AIS/BDV (Milan Airport Information System / Base Dati Voli) flight views and on M-AIS/BDV (Milan Airport Information System / Base Dati Voli) flight details views
- **TOBT (Target Off Block Time) UPDATER:** The responsibility for the administration of the TOBT (entry, update and deletion) lies with the Airline and must be unequivocally allocated. Each Airline can delegate this responsibility to a Ground Handler or Supervision Company which will manage the TOBT.
- **KPI (Key Performance Indicator Viewer):** This user has the responsibility to view the airport general KPI and the KPI associated to the Airline. The KPI will be updated in real-time on the basis of the data shared by the airport stakeholders (Airline/Ground Handler, Airport Operator, Local ATC, Network Manager Operational Center)



For information related to the A-CDM project please refer to the web-page <http://www.milanomalpensa1.eu/en/airport/acdm> or to the italian AIC/AIP publications

I, the undersigned, _____
acting as _____
the company _____

declare to have read and accepted the general terms for service providing of the A-CDM Platform.

Company

Signature
